



Deposits and Cancellation Fees

Please note our deposit requirements, our cancellation policy and applicable fees below:

Camping - The Steps

Deposits

To confirm your campsite booking, a deposit of 50% of the total booking value is required, payable by direct deposit or credit card at time of booking. The **balance** is payable by credit card upon check-in at our office at 126 Thunderbolts Way, Gloucester, before proceeding to the campground.

Cancellations

If for any reason you need to cancel your booking, the following conditions apply:

- Booking cancelled more than 14 days from arrival: full refund less 10% administration fee
- Booking cancelled within 14 day of arrival: no refund (but the amount is transferable to another date of your choice within the following 6 months.)

Hire – Canoes and Kayaks

Deposits

To confirm your equipment hire booking, a deposit of 50% of the total booking value is required, payable by direct deposit or credit card at time of booking. The **balance** is payable by credit card upon check-in at our office at 126 Thunderbolts Way, Gloucester before proceeding to the river.

Cancellations

If for any reason you need to cancel your booking, the following conditions apply:

- Booking cancelled more than 14 days from arrival: full refund less 10% administration fee
- Booking cancelled within 14 days of arrival: no refund (but the amount is transferable to another date of your choice within the following 6 months.)

Accommodation - Riverview Cottage

Deposits

To confirm your accommodation booking, a deposit of 50% of the total booking value is required, payable by direct deposit or credit card at time of booking. The **balance** is due for payment 14 days from arrival, by direct deposit or credit card. You need to check-in at our office at 126 Thunderbolts Way, Gloucester before proceeding to the cottage.

Cancellations

If for any reason you need to cancel your booking, the following conditions apply:

- There is no refund but the amount is transferable to another date of your choice within the following 6 months.

Tours – Guided and Self-guided

Deposits

To confirm your tour booking, a deposit of 50% of the total booking value is required, payable by direct deposit or credit card at time of booking. The **balance** is due for payment 14 days from arrival, by direct deposit or credit card. You need to check-in at our office at 126 Thunderbolts Way, Gloucester before proceeding to the river or forest.

Cancellations

If for any reason you need to cancel your booking, the following conditions apply:

- There is no refund but the amount is transferable to another date of your choice within the following 6 months.

School Groups

Your minimum commitment

Following your initial enquiry, a quote will be provided to you based on a minimum number of students that will indicate the 'total expected booking value' for your school group booking. This is the minimum commitment of your school to BOAC and will be the minimum charged to you even if final student numbers fall below it.

Confirmations and deposits

To make a tentative booking please send us the completed Booking Application Form. Bookings will only be confirmed upon receipt of a deposit of 15% of the total expected booking value, payable by direct deposit or by school cheque. (NB. Tentative bookings without the 15% deposit will only be held for 14 days, thereafter dates may be offered to other groups.)

Payments required

- 15% of the total expected booking value will confirm your booking, as deposit.
- Another 50% of the total expected booking value is due two months prior to your arrival.
- Final student numbers must be advised 7 days prior to arrival (but minimum commitment applies as above.)
- The balance owing (including any additional charges such as extra students, breakages etc) will be calculated upon conclusion of your group's program, and this final amount is payable within 7 days.

The Booking Application Form can be emailed to adventure@boac.com.au, faxed to 02 6558 9195 or posted with your cheque to Barrington Outdoor Adventure Centre, PO Box 20 Gloucester NSW 2422.

Cancellations

If for any reason you need to cancel your booking, the following conditions apply:

- Booking cancelled within 90 days of arrival: loss of deposit
- Booking cancelled within 60 days of arrival: 50% of total expected booking value
- Booking cancelled within 30 days of arrival: 75% of total expected booking value
- Booking cancelled within 7 days of arrival: 100% of total expected booking value